A COMMITMENT TO ACHIEVING WORLD CLASS QUALITY

CMP Products Quality Policy

It is the policy of CMP Products Ltd to supply its customers with products and services and to maintain its Business Management System in accordance with the requirements of BS EN ISO 9001 (2015) and ISO IEC 80079-34. CMP Products Ltd will continually improve the effectiveness of the system with the aim of enhancing customer satisfaction. CMP Products Ltd will analyse business data in order to identify improvements and set targets and objectives, which will be reviewed as part of the recognised Management Review process. Such targets and objectives take into account interested parties and any risks and opportunities to the business.

CMP Products Ltd will proactively work with all stakeholders, both internal and external, to meet and exceed our customers' expectations. Employees will take responsibility for their own processes, effectively seeking out improvements and the elimination of waste to positively affect company KPI's. Any improvements to processes will be managed through the company change control system. Employees will be empowered to take this approach by the training in and the application of continuous improvement tools and techniques in everyday situations.

A Commitment to One Another and to our Customers

- World-Class Quality is about doing things right the first time – faster, better, cost efficiently and more productively.

- We are all dependent on each other for highest quality and timely work.

- With our teamwork and business strategy we manage or eliminate risks, develop our opportunities all whilst keeping in mind each of our interested parties.

- When our work is completed right the first time, we help our customers to be more productive and cost efficient.

- The bar for Quality Standards has been set higher than ever before with a particular focus on operational excellence, continual improvement and customer satisfaction.

Vince Patterson
Chief Executive Officer

Francisco Dominguez
Director of Quality

QUALITY